

WARRANTY CERTIFICATE

RAULI Solutions Oy

RAULI - solar panel mounting system

This warranty applies to the powder-coated, stainless steel, and hot-dip galvanized components of the RAULI solar panel installation system, including profile rails, roofing brackets, and panel fasteners. This material warranty supplements the delivery terms. The material warranty period is thirty (30) years*. The material warranty guarantees that the factory-painted product will not be rust-punctured during the warranty period due to factory or material defects

Warranty conditions:

The warranty does not apply to products used in particularly corrosive or aggressive environments, e.g., in highly saline climates such as coastal areas near saltwater, or if the product is exposed to corrosive chemicals, smoke, ash, condensate, cement dust, or manure. The product must also not be exposed to contact with copper or water flowing from a copper surface or copper pipe. All metal waste must be removed immediately from the product's surfaces if drilled, cut, or machined in any way.

A written claim for compensation must be made within one month of the occurrence of the damage, or within such a reasonable period of time during which the damage should have been detected (annual roof inspections).

The claimant must guarantee the representative of RAULI Solutions Oy the opportunity to check the complained product within a reasonable time. The party who caused the damage or error is responsible for the cost of the inspection.

The claimant must present a copy of the invoice or other purchase document to verify the delivery date of the products and identify the product.

The inspection and maintenance practices of the sites must have been carried out in accordance with the instructions of RAULI Solutions Oy and in accordance with the rules and regulations in force.

The product has been installed within six (6) months from the date of invoicing.

The instructions for care and use of the product as well as any additional instructions recorded in the purchase documents must be followed.

*Warranty for different climate areas

C1 + C2 + C3 -> **30 years**

Warranty

C4 -> **10 years**

Warranty

C5-I + C-M -> **No Warranty**

The warranty does not cover:

- Due to the installation method contrary to the installation instructions of RAULI Solutions Oy or damage caused during the installation.
- Mechanical damage caused after installation.
- Esthetic damage caused by continous exposure to temperatures exceeding 60°C.
- Damage due to continous contact with water or algae.
- Damage due to incorrect storage or transport.
- Damage or defects due to possible structural defects in the building.
- Damage caused by exceptional natural phenomena, natural disasters, vandalism, or acts of war.
- Damage due to improper use.
- Any components, if products from other manufacturers have been used in the installation.
- Corrosion from unprotected cutting surfaces of steel parts or the surface corrosion.
- Possible aesthetic disadvantages caused by the environment.
- The product must not be cut using heat-generating equipment, such as an angle grinder. Best practices must be followed at the cutting edges of on-site cuts, including coating if necessary. All metal waste must be removed immediately from the product surfaces if they have been drilled, cut, or machined in any way.
- Damage caused by the effects of other materials in contact with the structure, such as soil, concrete, or chemicals. Such damages include: Bird droppings. Corrosion due to the chemical effects of soil or concrete. Breakages, cracks, or abrasions from friction or pressure between the structure and other materials. Chemical damage resulting from the structure's contact with other materials. Wear and tear caused by the impact of external materials on the structure.
- Costs of product repairs, if the repairs have not been agreed in advance with RAULI Solutions Oy.
- RAULI Solutions Oy does not compensate for loss of income or any direct or indirect costs.
- Any other direct or indirect costs.
- When installing products at an altitude of over 900 meters above sea level, the warranty period is reduced by 5 years.

Reimbursement prodecure:

If a legitimate claim under this warranty is made, RAULI Solutions Oy will provide the buyer new products as an accessory free from the current selection within 60 days. The warranty claim made under the warranty does not exceed the original invoicing value of the product from the factory (= price of supplies). The claim decreases by 3.3% annually in climate classes C1, C2, and C3, and by 10% annually in climate class C4. Products delivered as a refund are covered by the warranty for the remainder of the original warranty.

The warranty takes effect when the product can be picked up by the customer or when the product has been delivered from the factory to the cargo supplier. These warranty conditions apply to products delivered after 1.1.2020.



RAULI Solutions Oy
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CEO



VESIVEK
Pekka Uusitalo
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Only the signed version of these warranty terms is binding. Other versions are for general information only, and we reserve the right to make changes to them as product development progresses.