



Rebaba

Warranty Data Sheet

Version: 1.1

Effective date: 2026-03-06

This Warranty Data Sheet is a summary of the warranty coverage that applies to your Rebaba Battery System - including what is covered, for how long, and what to do if something goes wrong. It applies to the specific delivery defined in your Purchase Order Specification and any attached Appendices.

This document is a reference guide only and summarises the Rebaba Standard Warranty. The full warranty terms, conditions, exclusions, and remedies are governed by Rebaba's General Terms & Conditions, which take precedence in all cases.

If your purchase includes Rebaba Endless Battery — Rebaba's add-on that provides a lifetime warranty on the system without a cycle limit — different warranty terms apply. Those are governed by a separate warranty document and agreement.

1. Warranty Coverage Summary

The Battery System is covered by two types of warranty, both running for ten (10) years or 10,000 cycles from the Acceptance Date, or from the date the system enters commercial use - whichever occurs first.

Workmanship & Materials

What it covers	Material defects in workmanship and materials.
Remedy (Rebaba's option)	<ul style="list-style-type: none">• Repair;• Replacement with new or refurbished part of equivalent performance;• Credit or refund on a depreciated basis.
Labour & site works	Not included. Onsite labour, removal, and reinstallation costs are the customer's responsibility. These can be covered through a separate service agreement or via a service partner.

Capacity Performance

What it covers	The Battery System retaining at least 60% of its Initial Usable Energy, measured at commissioning and recorded in the Commissioning Report.
Warranty expiry	The warranty expires when the first of the following limits is reached: 10 years, 10,000 cycles, or the throughput cap stated in the Purchase Order Specification.
Remedy (Rebaba's option)	<ul style="list-style-type: none"> • Replacement of affected modules or packs; • Pro-rata credit based on shortfall relative to the 60% threshold.
Labour & site works	Not included. Onsite labour, removal, and reinstallation costs are the customer's responsibility. These can be covered through a separate service agreement or via a service partner.

Warranty start date

The warranty period begins on the earlier of: (a) the Acceptance Date, or (b) the date the system is placed into commercial use following successful commissioning.

2. Second-Life Batteries & Rated Capacity

Second-life origin	Rebaba Battery Systems are built using repurposed battery modules from electric vehicles. This is a deliberate and central part of what Rebaba offers - giving high-quality battery cells a second productive life in stationary energy storage.
Rated Capacity	Before any cell, module or pack is integrated into a Rebaba system, it is individually tested and evaluated. The resulting Rated Capacity - stated in your Purchase Order Specification - reflects the actual usable energy of the system as delivered to you. This is what you are purchasing, and it is the baseline against which all warranty and performance obligations are measured.
Rebaba SoH at commissioning	At commissioning, your system is assigned a Rebaba State of Health (SoH) of 100% relative to its Rated Capacity. The warranty capacity threshold (60% of Initial Usable Energy) is measured against this figure - not against the battery's original automotive capacity.
Warranty reference point	The Initial Usable Energy recorded in the Commissioning Report is the sole capacity reference for warranty purposes.

SoH disclosure	The pre-integration SoH of individual cells, modules or packs is determined through Rebaba's internal testing process and is not reported as a standalone figure. Its effect is fully captured in the Rated Capacity stated in your order.
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3. Warranty Validity & Exclusions

Required for warranty to be valid:

- Installation by a Certified Installer per Technical Documentation.
- In accordance with Rebaba's commissioning and acceptance process.
- Stable internet/cellular connectivity for remote diagnostics and monitoring.
- Safety/reliability firmware updates applied within a reasonable time of release.
- Operation within the Operating Envelope: temperature -20°C to $+45^{\circ}\text{C}$, SoC 15-95%, within rated charge/discharge limits.
- Commissioning data, field-service logs, and event logs retained and available on request.

Not covered by warranty:

- Installation deviating from Rebaba manuals or by non-approved personnel.
- Operation outside the Operating Envelope.
- Unauthorised modification or repair.
- Relocation without Rebaba's written consent.
- Damage from third-party equipment, surges, lightning, flooding, fire, or force majeure.
- Normal degradation within Capacity Performance limits.

Suspension of Capacity Performance coverage

If the Battery System is operated outside the Operating Envelope, or if required firmware updates are not implemented after notice from Rebaba, Rebaba may suspend Capacity Performance coverage until the condition is corrected. Coverage resumes once the condition is resolved, provided it did not itself cause damage or accelerated degradation.

4. Cycle & Throughput Counting

Cycle definition	One Equivalent Full Cycle (EFC) = 80% Depth of Discharge (DoD). Partial events aggregate until they equal one full EFC.
Usable SoC window	15-95%. Energy cycled outside this window counts toward EFC and may accelerate degradation.
Throughput measurement	Cumulative discharged energy (DC side) from BESS controller logs, expressed in MWh.

Warranty expiry	Whichever occurs first: 10-year time limit or throughput/cycle cap per Purchase Order Specification.
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Excluded from counting	Diagnostic or maintenance cycles initiated or approved by Rebaba.
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5. How to Make a Warranty Claim

1	Notify Rebaba	Email info@rebaba.se without undue delay. Include serial numbers, commissioning date, event logs, photographs, and a description of the issue and site conditions.
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2	Remote triage	Rebaba performs remote diagnostics. Field instructions or parts may be issued before a return is authorised.
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3	Obtain RMA number	No product may be returned without a Return Material Authorisation (RMA) number issued by Rebaba.
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4	Ship safely	Return items de-energised and compliant with ADR/dangerous-goods regulations. Rebaba bears standard inbound freight for valid in-warranty claims.
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5	Resolution	Standard depot repair or replacement: target 10 business days. Module/pack replacement: target 30 business days, subject to parts availability.
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Section 6 — Contact Information

Rebaba AB Website: www.rebaba.se

Purpose

Warranty claims & technical support

General enquiries

Contact

info@rebaba.se

info@rebaba.se

To make a warranty claim, email info@rebaba.se with your system serial number, commissioning date, a description of the issue, and any relevant event logs or photographs. See Section 5 for the full claims process.

Note: *This Warranty Data Sheet is a summary reference only. Full warranty terms, conditions, exclusions, and remedies are governed by the most recent applicable Rebaba General Terms & Conditions and the applicable Purchase Order Specification, which take precedence in all cases. Warranty periods and capacity thresholds may differ from the defaults above where stated in the Purchase Order Specification.*